



BIATHLON BC COMMUNICATION AND SOCIAL MEDIA POLICY

Electronic communication is essential for sharing and disseminating news and information with our members, registered participants and supporters. Biathlon BC's communication will be timely, respectful, appropriate and related to the business of sport.

Biathlon BC will use a range of electronic tools to communicate with its members, registered participants and supporters.

Biathlon BC's communication will protect the privacy of our members, registered participants and supporters; maintain clear boundaries and ensure that bullying and harassment does not occur; and restrict inappropriate and offensive behaviour online, including:

- Photos, videos, comments or posters showing the personal use of alcohol, drugs and tobacco;
- Photos, videos, and comments that are of a sexual nature;
- Pictures, videos, comments or posters that condone drug-related activity;
- Content that is unsportsmanlike, derogatory or threatening toward any other individual or entity; and
- Information that is sensitive or personal in nature or which is not public information.

The President or Administrator will provide accountability and control over material published/released on the Biathlon BC website and any related discussion groups or social media website platforms administered by Biathlon BC.

Website

The Biathlon BC website will include current information on competitions, clinics, camps, social events, key registered participants, committees, policies, grants, constitution, rules and by-laws and other relevant, sport-related information.

No offensive content or photos will be published on the Biathlon BC website. Any offensive content or photos that appear on the Biathlon BC website will be removed as soon as possible.

Biathlon BC will seek feedback from its members, registered participants and supporters to improve the information available on the site or released through social media.

Text and Email

Board members, staff, coaches and team managers may use text and email to provide information about competition, training, club-sanctioned social events and other sport-related business. However, text messages should be short and restricted to sport related matters. Email communication will be used where more information is required.

Social Media

Biathlon BC treats all social media postings, blogs, status updates and tweets as public 'comment'.

Posts attributed to Biathlon BC on social media:

- Should be family-friendly and feature positive news and events. Shall not disclose personal information about members, registered participants and supporters or others without their consent.
- Shall not include statements that are misleading, false or likely to injure a person's reputation, or that might bring an individual, event, club, business or association into disrepute.

Abusive, discriminatory, defamatory, intimidating or offensive statements by Biathlon BC directors, officers, members, registered participants, supporters or others connected or associated with Biathlon BC will not be tolerated. Offending posts shall be removed as soon as possible.

Electronic Communication

Electronic communications by Biathlon BC directors, officers, members, registered participants, supporters or others connected or associated with Biathlon BC:

- Must not offend, intimidate, humiliate or bully another person;
- Must not be misleading, false or injure the reputation of another individual, event, club, business or association;
- Should respect and maintain the privacy of members, registered participants and supporters and others;
- Shall be consistent with expectations set out in the BiBC Code of Conduct, Athlete Agreements, and other relevant BiBC policies and agreements; and
- Must not bring Biathlon BC, Biathlon Canada or the International Biathlon Union into disrepute.

Non-compliance

Staff, coaches, managers, athletes, officials, registered participants, supporters and others may face disciplinary action for sending inappropriate electronic communication or for posting online content or comments that harass, offend, intimidate or humiliate another individual or entity, or for other electronic communication that is in contravention of this policy.

Any determination of non-compliance or imposition of disciplinary action shall be the responsibility of the Board. Disciplinary action for a contravention of this policy may include suspension or termination of membership or registration.

Complaint Procedure

Complaints that there has been a contravention of this Policy shall be made to the Vice President, Administration at admin@biathlonbc.ca. The Vice President, Administration shall ensure that the complaint is placed on the agenda of the next board meeting for discussion.



Created September 2015

Dispute Resolution

Persons who wish to challenge any disciplinary action taken pursuant to this policy shall do so through the Biathlon BC Dispute Resolution Policy.